

# AI, mobile, UX, accessibility, and digital modernization for government

## Mindgov delivers AI, mobile, UX/HCD, accessibility, CMS, cloud, and application modernization for government agencies and prime partners.

Mindgov helps public-sector teams design, build, secure, and improve digital services that are easy to use, accessible, and built for long-term operations. Our work spans public-facing websites, internal portals, mobile applications, AI-enabled self-service, dashboards, content management systems, secure workflows, and managed platform support.

### Differentiators

- ✓ **AI with Controls**  
Approved sources, human review, usage reporting, and escalation paths.
- ✓ **Mobile-First Delivery**  
Native apps and mobile-first services for public users, field teams, and staff.
- ✓ **Accessibility Built In**  
Section 508 and WCAG support across design, content, development, QA, and release.
- ✓ **Prime-Friendly Delivery Lane**  
Focused support for AI, UX/HCD, accessibility, CMS, dashboards, mobile, and front-end modernization inside larger programs.

### Core Capabilities

- **AI-Enabled Digital Services**  
AI assistants, trusted-content retrieval, knowledge search, workflow automation, AI-assisted QA, service gap reporting.
- **Mobile and Web Application Modernization**  
Native iOS and Android, cross-platform apps, portals, secure workflows, APIs, maps, alerts, forms, payments, dashboards.
- **UX, HCD, and Accessibility**  
User research, journey mapping, design systems, usability testing, Section 508, WCAG 2.2 AA, plain-language content.
- **CMS and Website Modernization**  
Drupal, WordPress, CMS migration, content modeling, publishing workflows, search, analytics, long-term support.
- **Dashboards and Decision Support**  
Executive dashboards, program reporting, operational metrics, AI interaction analytics, workflow reporting, data visualization.
- **Cloud, DevOps, QA, and Support**  
AWS, Azure, CI/CD, monitoring, backup, security hardening, regression testing, UAT, managed support.

### Past Performance

PROGRAM	SCOPE	RELEVANCE
TAK / Team Awareness Kit for U.S. Army	UX modernization, interface redesign, design system, QA, UAT, usability support	Federal mission platform, mobile UX, field users
NOAA/ National Marine Sanctuary Foundation	iOS/Android app, GPS content, maps, push alerts, admin content, beacon pilot, AR roadmap	NOAA mobile delivery, visitor engagement, beacons, maps, public education
Presidio Trust / NPS	CMS improvements, workflow stabilization, mobile-first UX, interactive map	Public-sector CMS, map UX, managed support
Maryland Auto FineFix	Drupal, secure lookup, bilingual access, payments, integrations, call-center support	SLED self-service, payments, measurable outcomes
NASA APPEL	Course catalog, podcast archive, career development framework, platform evolution	Federal learning platform, structured content
Coppin State University	Drupal modernization, AI chatbot, smart search, content governance	AI self-service, higher ed, trusted-content retrieval

🌟 Measured outcomes include 1.1M+ page views, 23,400+ drivers engaged, \$7.7M+ recovered fines, and \$37M+ estimated forgiven fines through Maryland Auto FineFix.

### NAICS Codes

541512 541511 518210 541519 541513 541430  
541990

### PSC Codes

DA01 DA10 DB10 DD01 DE01 DF01 R408 R425

### Keywords

Artificial intelligence Mobile app development Human-centered design  
Section 508 App modernization Drupal Wordpress  
Data visualization Cloud architecture Managed services

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<https://calendly.com/kgiffhorn-mindgrub/30-minute-meeting>